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FOR IMMEDIATE RELEASE

Peachtree Corners Announces New City Hall Operating Hours

PEACHTREE CORNERS, GA, March 20, 2020 – Due to the coronavirus outbreak, effective Monday, March 23, the hours that City Hall will be open to the public will change. City Hall will be open on Tuesdays and Thursday from 9 a.m. – 4 p.m. On Mondays, Wednesdays and Fridays, City Hall staff will be working remotely. All will be available via email or by telephone.

This step was taken to protect our staff, our residents, our business community and visitors who are conducting business with the city. These new hours of operation will remain in effect until further notice.

Please use the city's website, www.peachtreecornersga.gov, to locate important information. Often you will find the answers to your questions on the city's website. If you are unsure of which department or person to contact, use the "Search" box near the top right side of the homepage and enter appropriate search terms.

City Hall staff members are also available by telephone and email. A complete list of city staff with direct telephone numbers and email addresses is located on the city's website. Use the link at the top of the page labeled "[Contact Us](#)" for a complete list. The names are listed alphabetically. You may also use the filter to locate staff members by department.

For general queries regarding Building Permits and Building Inspections:

As City Hall will be operating under restricted hours of operation, we ask that all contractors, permit expeditors, architectural /engineering firms, etc., submitting plans for building construction or land disturbance projects, do so electronically through [eplan solutions \(https://peachtreecornersga.eps.tech/peachtreecornersga/index.html\)](https://peachtreecornersga.eps.tech/peachtreecornersga/index.html).

The two days that City Hall will be open for walk in service, will be dedicated to issuing certificates, picking up approved plans and permits, and to assist our residential customers. For permitting questions, please contact Elaine Cribbs at 470-550-1729 or via email at ecribbs@peachtreecornersga.gov. For questions relating to building inspections, please contact Mark Mitchell by telephone at 678-691-1207 or via email at mmitchell@peachtreecornersga.gov

For Business license questions, applications and payments:

During this time, we strongly encourage businesses to renew their licenses online or by mail. If you have questions regarding renewals, please send an email to businesslicenses@peachtreecornersga.gov or call 678-691-1208 to speak with the city's business license officer.

- Online payments: <https://cityofpeachtreecornersga.governmentwindow.com/start.html>
- Printable Business forms: <https://www.peachtreecornersga.gov/businesses/business-tax-certificates>

For Code Enforcement queries:

City Hall will only be open on Tuesdays and Thursdays, but Code Enforcement Officers will be conducting their normal field inspections on all five days in order to respond to and handle any issues that arise. The community will still be able to contact Code Enforcement via telephone at 470-395-7026; by email at codeenforcement@peachtreecornersga.gov or by creating a report from the city's website [website \(https://www.peachtreecornersga.gov/residents/report-an-issue-fix-it\)](https://www.peachtreecornersga.gov/residents/report-an-issue-fix-it) or by using the city's Fix-It app.

For Public Work issues or questions:

During the restricted hours of operation, Public Works or Solid Waste related issues can still be submitted through the PC Fix-it app. For those with a smartphone this can be downloaded for free searching "PC Fix-it" in your affiliated app store. Those with the "Corners Connect" app can also access the fix it app directly there. You can also submit a service request using the City's website at <https://www.peachtreecornersga.gov/residents/report-an-issue-fix-it>.

As usual, all phone calls to Public Works will be routed to the 24 hour/day call center if staff is unavailable at the moment. Also, as usual, staff is available via email addresses at all times, and those addresses are available on the [Public Works page](#). Daily maintenance activities of the city's infrastructure will continue on a regular basis just as they do during normal operations.

The city made the decision to remain open for two days each week to accommodate the needs of the community and businesses. The City Hall building is being thoroughly cleaned and disinfected daily.

If you have questions regarding any non-city related matters, please refer to the "[Who Do I Call](#)" list which is located under the "Residents" tab. Topics include emergency water repair, excessive noise complaints, property taxes, stray animals, etc.

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